DB

INITIAL DISCLOSURE DOCUMENT

Who regulates us? The Financial Conduct Authority (FCA)

The FCA is the independent watchdog that regulates Financial Services. Use this information to decide if our services are right for you. Please take the time to read this important document as it explains the financial services you are being offered and how you will pay for them.

For Finance:

DB Automotive is a trading name of DB Automotive BRTN LTD Limited 10735688. Our business is permitted to arrange finance contracts. Our FCA number is 783834

For Insurance:

DB Automotive is non advised and you will not receive advice or recommendation from us on insurance products. You can check this on the FCA Register by visiting the www.fca.org.uk/registeror by contacting the FCA directly on 0845 6061234

Products and Service Finance:

As a licensed credit broker we can introduce you to a limited number of lenders (a list is available on request) who may be able to help you finance your purchase. This group of lenders provides us with a range of products which may be suitable for your purchase. We will explain the key features of those products to you. We are not Independent Financial Advisers and so are unable to provide you with independent financial advice. There are also other sources of finance which you may wish to investigate. There is no fee for this service. We may receive a payment (s) or other benefits from finance providers should you decide to enter into a finance agreement with them via us.

What to do if you have a complaint:

We aim to ensure that all of our customers are happy with the services we provide and their product purchase. If, however, you have any cause to make a complaint you should contact us either in writing or by telephone. If you wish to register a complaint, please contact us:

For Finance (Consumer Credit) Complaints:

In writing: DB Automotive, Unit 9, Hudswell Road, Leeds, LS10 1AG

Data Protection:

Your personal data is held in accordance with the Data Protection Act 1988. Some or all of your data that you supply to us in connection with your finance or insurance proposal will be passed to insurers and other companies in order to operate your contract (for example underwriting, premium collection, claims handling). We will pass your details to our partners in order to offer some form of finance. Our ICO reference is ZA274791



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How do we process your personal data?

DB Automotive BRTN LTD complies with its obligations under the General Data Protection Regulation 2018 by keeping personal data up to date; by storing and destroying it securely; by not collecting or retaining excessive amounts of data; by protecting personal data from loss, misuse, unauthorised access and disclosure and by ensuring appropriate technical measures are in place to protect personal data.

We use your personal data for the following purposes:-

- To verify your identity
- Marketing and communication
- To deliver the services of Credit Broking by means of assisting to find a suitable finance product for your needs and requirements

What is the legal basis for processing your personal data?

 Processing is necessary for the legitimate interests of the data controller and or third party, in order to provide a financial product option or facility.

Sharing your personal data.

Your personal data will be treated as strictly confidential, and may be shared within the group, with lending providers and with fraud prevention agencies who will use who will use it to prevent fraud and money laundering and to verify your identity. If fraud is detected, you may be refused certain services, finance, or employment.

Further details of how your information will be used by us and these fraud prevention agencies, along with your data protection rights can be obtained by contacting **salessupport@db-automotive.com**

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How long do we keep your data?

We will keep your personal data for no longer than reasonably necessary for a maximum of 10 years in order to assist with any potential legal claims or complaints in the future.

Your rights and your personal data

Unless subject to an exemption under GDPR, you have the following rights with respect to your personal data:-

- The right to request a copy of your personal data DB Automotive BRTN LTD holds about you
- The right to request that DB Automotive BRTN LTD correct any personal data if it is found to be inaccurate or out of date
- The right to request your personal data is erased where it is no longer necessary for DB
 Automotive BRTN LTD to retain such data
- The right to withdraw your consent to the further processing of your data
- The right to request that data controller provide the data subject with all personal data and where possible to transmit the data directly to another data controller
- The right where there is a dispute in relation to the accuracy or processing of your personal data , to request a restriction is placed on any further processing.
- The right to lodge a complaint with the Information Commissioner's Office



INITIAL DISCLOSURE DOCUMENT

Transfer of data abroad

We do not transfer data outside of the EEA (European Economic Area)

Further processing

If we wish to use your personal data for a purpose not covered by this data protection notice we will provide you with a new notice explaining this new use prior to commencing the processing and setting out the relevant purposes and processing conditions. Where and whenever necessary we will seek your prior consent to the new processing.